



Student Handout for Online Courses

Using WISER

All registered UMass students have a WISER account, a self-service tool which allows students to access their academic, financial, and demographic information in PeopleSoft. If you are a first-time student taking an open-enrollment course, your WISER account will be created when the registration process is completed. Note: It can take 2 hours before you can access your account.

Access WISER at: <http://wiser.umb.edu>

Username: The username is in the format: UMS#####.

Password: The initial WISER password is the first two letters of your last name (capitalize the first letter only) followed by your birth date in MMDDYYYY format.

Example

Name: Dexter Morgan

Born: February 1, 1971

Password: Mo02011971

User ID:	<input type="text" value="UMS12345678"/>
Password:	<input type="password" value="••••••••"/>
<input type="button" value="Sign In"/>	

Registered students can find out their WISER ID by going to https://www.umassadmin.net/isis/id_lookup/ and following the directions.

UMass Boston Student Email

All students are now required to use their campus email address for university communications.

UMass Boston Live@EDU, the new UMass Boston student email system, is now available. New features include increased mailbox storage space, enhanced searching capabilities and access to a storage service called SkyDrive. For more details about the system visit: http://www.umb.edu/it/news_detail/new_student_email_system

To login your student e-mail account, visit: <http://webmail.umb.edu>

Click on "Logon to the new Outlook Live eMail System": <http://www.outlook.com/>

Login: FirstName.LastName###@umb.edu (the umb.edu must be entered)

Password: Your email password (First time users have to reset their email password)

All students are now *required* to use the campus email address for university communications. A UMB email account will be created for you a few business days after your WISER student account is created. If you are unsure of your email account user name, login to WISER and visit the Personal Information page from Student Center.

Note: If you had auto-forwarding setup in the old email system and wish to continue using the same setup, you do not need to login into the new email system. However if you do not have auto-forwarding setup or if you are a new student then you *must* reset your email password by visiting: <https://mpweb.umb.edu/passwordreset.php>



Outlook Live
[More about Windows Live ID.](#)
[Privacy Policy](#)

Sign in

Windows Live ID:
(example555@hotmail.com)

Password:

[Forgot your password?](#)

Remember me on this computer (?)

Remember my password (?)

Password Rules

Once you've logged into email using your default password, you will be prompted to change your password. When creating your new password, you must observe the following rules:

1. Passwords must have a minimum length of eight (8) characters

Passwords must include at least 3 out of 4 of the following: Contain at least 1 upper-case character, Contain at least 1 lower-case character, Contain at least 1 special character (e.g. &, *, \$, etc), Contain at least 1 numeric character

2. Passwords cannot contain all or part of your email address

Also be aware that Passwords will be locked out for 30 minutes after 5 consecutive invalid login attempts. Passwords will expire in 180 days and can never be reused.

Using Blackboard Vista

Blackboard Vista is a web-based course management system used throughout all UMass campuses. It allows instructors to enhance your online learning experience by offering such features as discussions, reading and multimedia materials, course information (such as a syllabus), assignments, and tests.

Perform a browser check before logging in to ensure your computer is properly configured to use Vista. This tests that:

- Your browser is valid for using Blackboard Vista
- Cookies are enabled
- JavaScript is enabled
- Popup windows are enabled.
- The correct version of Java is installed.

Supported Browsers	Windows Versions	Mac Versions
MS Internet Explorer	6, 7	---
Firefox	2, 3	2.0
Safari	---	2, 3.0, 3.1

The most up-to-date list of supported browsers can be found at:

http://www.webct.com/tuneup/viewpage?name=tuneup_browsers_vista80_ce80

Login to Blackboard Vista

Login at: <http://boston.umassonline.net>

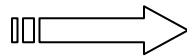
Username: Same as your email Login (no umb.edu)

Password: Same as your email password

Example

Email Login: donald.draper001

Email Password: SwordFish3!



Blackboard Login: donald.draper001

Blackboard Password: SwordFish3!

Note that the email/Blackboard password can be changed from within both the email system and the Blackboard login page by clicking the link "Password reset for Students". For additional password support, contact the IT Service Desk at ITServiceDesk@umb.edu or 617-287-5220.

Wimba Classroom

Wimba Classroom is a synchronous conferencing system embedded in Blackboard Vista. Wimba Classroom use is intended to augment otherwise asynchronous online courses by providing an environment for meeting in real time, on line. Your course syllabus will provide you with the dates and times of any live sessions.



In order to participate in a Wimba Classroom session, you will need to purchase a headset. You must run the setup wizard to check that your computer is properly configured to use Wimba Classroom. For further information, see the Wimba Student Quick-Start Guide at: http://www.dlvpc.umb.edu/wimba_student_quickstart.html

Technical Support

24x7 Technical Support for Blackboard Vista and Wimba Classroom

If you need technical assistance, you can:

- Send email to bostonsupport@umassonline.net
- Call 1-888-300-6920; or
- Contact support via live text chat available from the UMassOnline Blackboard Vista Login page: <http://boston.umassonline.net>

IT Support

Information regarding all technical issues including Webmail and Blackboard Vista can be found on the Information Technology home page: <http://www.umb.edu/it>